

Highland Growers SMS Terms & Conditions

Last Updated: July 2, 2025

By opting into SMS communications from Highland Growers LLC ("Highland Growers," "we," "us," or "our"), you agree to these SMS Terms & Conditions. Please read them carefully.

1. SMS Program Description

When you opt in to our SMS program via a web form, text message, or other medium, you agree to receive SMS messages from Highland Growers. These messages may include:

- Customer Care: Responses to your inquiries or support requests.
- Delivery Notifications: Updates about order status, shipping, or delivery.
- Appointment Reminders: Reminders for scheduled services or appointments.
- Account Notifications: Alerts about account activity or updates.
- Promotional Messages: Offers, discounts, or product announcements (if you opt in to marketing messages).

2. Message Frequency

Message frequency varies depending on your interactions with us, such as order activity or inquiries. We aim to send only relevant and necessary messages.

3. Message and Data Rates

Message and data rates may apply, depending on your mobile carrier plan. Please consult your carrier for details.

4. How to Opt Out

To stop receiving SMS messages from Highland Growers, reply STOP to any message. You will receive a confirmation message and will be unsubscribed from our SMS program. You may also contact us at support@highlandgrowers.com to opt out.

5. How to Get Help

For assistance, reply HELP to any message or visit our website at <https://highlandgrowers.com> or contact us at support@highlandgrowers.com.

6. Privacy Policy

Your SMS consent is not shared with third parties or affiliates for their own marketing purposes. For more details on how we handle your personal information, please see our Privacy Policy at <https://highlandgrowers.com/privacy-policy>.

7. Changes to These Terms

We may update these SMS Terms & Conditions from time to time. The updated terms will be posted at <https://highlandgrowers.com/terms>. Please check periodically for changes.

8. Contact Us

If you have questions about our SMS program, please contact us at:

Highland Growers LLC

Email: support@highlandgrowers.com

Website: <https://highlandgrowers.com>